

24 NOV 2015



Surf Bay Leisure
The South West Caravan Centre
The Airfield
Winkleigh
Devon
DT6 6JX

2 November 2015

Compass Insurance
Southgate House
Southgate Street
Gloucester
GL1 1UB
T: 01452 511410 (Claims)
T: 01452 511430 (Client Services)
F: 01452 511401
E: claims@compass.co.uk
W: www.compass.co.uk

Monday to Friday
Mar to Oct 8am to 8pm
Nov to Feb 8.30am to 7pm
Saturday 9am to 5pm
Sunday 10am to 4pm

Your reference number:
KBCN60061608

Compass Insurance

Dear Sirs

Compass Certificate No: 609/882361N06
Description: Water ingress
Date of Loss: 31st May 2015

Location:	Golden Cap Caravan Park
Caravan Owner:	Mr and Mrs Weaver
Caravan Details:	Atlas Amethyst, 2004
Estimate No:	QUOT-1783
Dated:	02/09/2015

We are writing in regards to your above estimate at the amount of £2,024.88.

- On behalf of Underwriters, repairs may proceed as estimated. Please forward an Invoice and signed satisfaction note upon completion of repairs
- £50.00 excess applies and is payable by the insured.

We trust this to be in order, however please do not hesitate to contact us should you have any queries.

Please quote our reference on all correspondence

As per our Customer Information Leaflet we handle claims under a binding agreement provided by insurers allowing us to settle claims on their behalf.

This document can be made available in other formats on request.

Appointed by BH&HPA to serve the industry's insurance needs

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COMPASS

Yours faithfully

A handwritten signature in black ink, appearing to read 'Katie Burrell'. The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Katie Burrell
Claims Department