
Morco Products Ltd



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25/7/16

FAO Adrienne Barwell
Customer Care Manager
Surf Bay

Reference AT013667/ALH257
Van sited at Valley Caravan Park

The site engineer attended finding no fault with the boiler.

He traced the fault to the shower, basin and kitchen sink having their hot and cold water connections crossed.

This is an installation fault and therefore not Morco warranty as Morco do not install the boiler, shower, basins or pipework in the holiday home.

Regards

A handwritten signature in black ink, appearing to read "Sam", is written over the word "Regards".

Sam
Aftersales
Morco Products Limited