

Hb.  
45 mins

## SURF BAY LEISURE AFTERSALES WORKSHEET

**I AUTHORISE SURF BAY LEISURE TO ENTER THE CARAVAN LISTED BELOW:**

**SIGNATURE**-----**DATE**-----

**POSITION**-----

WORK CODE: TBA as transport say clean LOG NO: CHARGE-2205 MAKE: Chargeable Parts MODEL: Loire SIZE: 32x10 SERIAL NO: 021016H STOCK NO: 32146 Assigned to Lorraine Pryor	ADDRESS: (406) <b>Polruan Holiday Park</b> <b>Polruan-by-Fowey</b> <b>Fowey</b> <b>PL23 1QH</b>  PITCH NO: 9  TEL: 01726870263
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**Problem**

Mayflower have broken the top cover on the rear apex that's fits over the capping, I am a little concerned that rain may seep inside the van.- charge to mayflower?- park want surf bay to fit

**Materials**

Centre Barge Board Cap – part has gone directly to the park.  
Mayflower are saying that the van arrive cleaned- awaiting doc from Mayflower

**Notes:**

Need Hex Socket to fit Bolts + Block Silicone + Big Block Foam to Seal (Short length)

**Details of Work Done**

Remove existing damaged capping and sealant, replace with new & seal where required

COMPLETED

**\* NOTE** PARK OWNER HAS INDICATED DAMAGE TO PANEL (DOORSIDE AT TOP

BETWEEN WINDOWS - SEE PHOTO \* \*

ARRIVAL TIME	12:45
DEPARTURE TIME	13:30

DATE: 8/8/16	FITTER: Matt PETERS
I AM HAPPY WITH THE WORK CARRIED OUT TODAY BY SURF BAY LEISURE	
<b>PARK/CUSTOMER SIGNATURE:</b>	

MATERIALS USED	NOTES

## Lorraine Pryor

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**From:** Lorraine Pryor  
**Sent:** 11 July 2016 10:55  
**To:** admin@caravantransport.info  
**Subject:** FW: Stock No 32454 - Lower Polladras Touring park our ref Normal

Good Morning Louise,

Have you managed to get the photos and the copies of the transport doc for these vans .

Thanks  
Lorraine

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**From:** LF Nicholls & Sons [<mailto:admin@caravantransport.info>]  
**Sent:** 07 July 2016 13:32  
**To:** Lorraine Pryor  
**Subject:** RE: Stock No 32454 - Lower Polladras Touring park our ref Normal

Hi Lorraine

The driver is working away at the moment so I will try again with his phone and see if we can remove the images next week.

I will send you the tickets as well.

Regards

Louise  
LF Nicholls & Sons  
caravantransport.co  
01749 850 367

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**From:** Lorraine Pryor [<mailto:lorraine@surfbay.co.uk>]  
**Sent:** 07 July 2016 12:46  
**To:** LF Nicholls & Sons <[admin@caravantransport.info](mailto:admin@caravantransport.info)>  
**Subject:** RE: Stock No 32454 - Lower Polladras Touring park our ref Normal

Hello Louise,

Sorry I not based at Bridport I'm locate at Winkleigh.

Have you managed to get the photo's so we can give everything to the park - photos a copy of the clean tickets .

Thanks  
Lorraine

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**From:** LF Nicholls & Sons [<mailto:admin@caravantransport.info>]  
**Sent:** 22 June 2016 12:50  
**To:** Lorraine Pryor  
**Subject:** RE: Stock No 32454 - Lower Polladras Touring park our ref Normal

Hi Lorraine

We do have a clean ticket for this job, our driver has pictures of the caravan at Lower Polladras after he delivered it. Our driver has quite a new mobile phone and we are having difficulty emailing the pictures from his phone to our office.

The driver is called Steve and he will be in Bridport tomorrow to collect the ABI for Durdle Door, please ask him to show you the pictures of the static on his phone.

I hope this helps.

Regards

Louise  
LF Nicholls & Sons  
caravantransport.co  
01749 850 367

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**From:** Lorraine Pryor [<mailto:lorraine@surfbay.co.uk>]  
**Sent:** 15 June 2016 15:01  
**To:** LF Nicholls & Sons <[admin@caravantransport.info](mailto:admin@caravantransport.info)>  
**Subject:** FW: Stock No 32454 - Lower Polladras Touring park our ref Normal  
**Importance:** High

Hello,  
Sorry they are also say that they have panels damage.

Thanks#Lorraine

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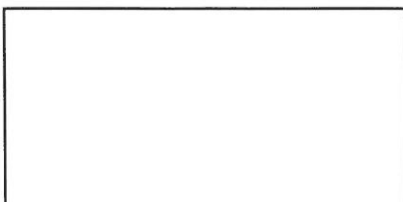
**From:** Lorraine Pryor  
**Sent:** 15 June 2016 12:22  
**To:** 'enquiries@caravantransport.info'  
**Subject:** Stock No 32454 - Lower Polladras Touring park our ref Normal  
**Importance:** High

Hello,  
Can you please check the transport doc for the above van as they park have said that it was damaged at the rear. It will require the left & Right barge board , length of guttering , 2 gutter clips , outlet joint.  
Can you confirm that this was reported and your happy for you to charge for the parts & repairs.

Kind Regards

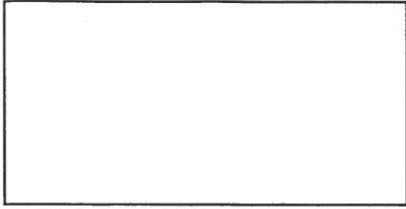
*Lorraine*  
*Chargeable & Quotes aftersales*  
*Customer Care Department*

[lorraine@surfbay.co.uk](mailto:lorraine@surfbay.co.uk)



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