

SURF BAY

LEISURE

New & pre-owned holiday caravans & lodges

www.surfbayleisure.co.uk

Surf Bay Leisure - Devon (Head Office)

The South West Caravan Centre, The Airfield, Winkleigh, Devon EX19 8DW
T: 01837 680100 E: info@surfbay.co.uk

Surf Bay Leisure - Dorset

St Andrews Industrial Estate, Shoe Lane, Bridport, Dorset DT6 3EX
T: 01308 427444 E: bridport.sales@surfbay.co.uk

Surf Bay Leisure - Somerset

Warren Road, Brea, Somerset TA8 2RP
T: 01278 751171 E: brea.sales@surfbay.co.uk

WARRANTY REPORT FORM

PLEASE NOTE THIS FORM IS FOR THE PARK ONLY - SURF BAY WILL NOT BE UPDATING THIS FORM

| | | |
|---|--|---------------------------------|
| PARK NAME: Harlyn Sands Holiday Park. | | |
| MAKE: Swift | MODEL: Loure | SERIAL No: S9038380H |
| HIRE / RETAIL: | PITCH No: 133 | DATE OF SALE: 17.3.22 |
| SIZE: 28x10 | OWNERS NAME: Mr & Mrs Berridge | |

PLEASE LIST ALL ITEMS REPORTED TO YOU BELOW AND INCLUDE A PHOTO.

If your claim is for a faulty appliance please try and include appliance details like make, model and serial no. Where possible.

| No: | DATE: | FAULT: | DATE COMPLETED: |
|-----|-------|--------------------------------------|-----------------|
| 1 | 31.8 | fridge has all rusted at bottom door | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |

All completed claim forms must be sent to warranty@surfbay.co.uk









Enquiries

From: jbandfiona@btinternet.com
Sent: Sunday, August 13, 2023 6:55 PM
To: Enquiries
Subject: Caravan 133
Attachments: IMG_20230813_130720.jpg; IMG_20230813_130709.jpg; IMG_20230813_130645.jpg; IMG_20230813_130647.jpg

For the attention of Vicky

Whilst cleaning the floor today I couldn't help seeing rust on the bottom of the fridge door (pictures attached) This caravan was new in April last year and I cannot understand how this condition has occurred. I first noticed rust by the hinge end and it wasn't until I looked closer I saw it was on the whole length of the door. I believe that this matter should be resolved on such a new unit.

After seeing the door I went and spoke with Leslie in the office and she advised me to contact you. I would appreciate your help with this matter. If you wish to see the fridge I shall be over at the site later this week. Thank you John Berridge. Tel. 01208850015

Sent via BT Email App