

Claire Folland

From: Lisa Foster <lisafoster@ladrambay.co.uk>
Sent: 27 October 2024 11:56
To: Warranty
Subject: RE: 1576617 Temporarily on F59

Hi Claire

Thanks.

The issue with the mattress is the width. It overhangs the pull out frame by a few inches.

As mentioned the width of the bed frame is 26" and the width of the mattress is 30" – when the owners pull out the space saver bed the bedside cabinet does not fit between the two beds due to the width of the mattress.

Please can you look into this for us. We are aware that the depth and length are correct as per a space saver mattress. Our query is the width.

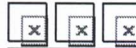
mattress need to be 26" to match frame

Many thanks



Lisa Foster
Sales Administrator

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From: Warranty <Warranty@surfbay.co.uk>
Sent: 24 October 2024 13:07
To: Lisa Foster <lisafoster@ladrambay.co.uk>
Subject: RE: 1576617 Temporarily on F59

Hi Lisa
Yes this is correct, The space saver bed is the correct one, the Mattress and frame are smaller to allow for it to be folded and put under the bigger single bed.

Thanks
Claire

From: Lisa Foster <lisafoster@ladrambay.co.uk>
Sent: Monday, October 14, 2024 12:15 PM