



## CUSTOMER SERVICES

w/s 12

### QUESTIONS TO ASK A DEALER/PARK ON RECEIPT OF A CUSTOMER REFERRAL.

1 Location of the unit :

Site name

Address

Post Code

Hengar Manor  
St Judy  
Bodmin  
PL30 3PL

2 Has the unit been sited and if so is it sited on ?

- Soft ground
- Concrete base

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

If the unit has not been sited, no further action can be taken.  
The unit **must** to sited.

3 Has the services been connected to the unit ?

Yes	No	Don't Know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4 How long has it been sited ?

- Less than 4 weeks
- More than 4 weeks

<input checked="" type="checkbox"/>
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We recommend that after 4 weeks, following the siting of the unit, the levels should be re-checked, as potential 'settlement' may have occurred.  
The axle supports should also be checked for tightness.

5 Has the unit been sited to the NCC COP501 guidelines ?

Yes	No	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

6 Who has sited the unit ? SitingTeam or an Agent ?

- Name of Siting Agent (If applicable)

Surf bay

7 Is the unit level ? Has this been verified and checked ?

Yes	No	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If so by whom :

Name :

Surf bay

8 Is the unit being supported as specified in the NCC COP501 guidelines ?

Yes	No	Don't Know
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- A minimum of 12 support stands to a unit/chassis up to 12.2 metres

