



Customer: Surf Bay Leisure
Location: SURF BAY LEISURE (WINKLEIGH)
Date: 16/04/2014
Request Id: 361722 **Serial No:** WB0894/006 **Rejection Date:** 16 Apr 2014
Model: WINCHESTER MK1 38FTX12FT 2BED
Line Description: Please supply a drawer front for the wardrobe 4 drawer unit 467x147
order number is AS8619/54014

Dear Adrienne Barwell

Thank you for taking the time to report the above fault to us; we have taken the time to assess the issue to ensure that we provide you with the best possible solution. However, at this stage, based upon the information provided, we are unable to process this request under our warranty terms.

The reason for this is:

Unable to supply

Due to age of van, material is no longer available

Lorna Winsor

Willerby Holiday Homes Ltd
Customer Service Department

